

Nacogdoches Treatment Center

Van Policy

1. Seating is available by first request.
2. Each rider must be able to sit in the seat with seatbelt on
3. The rider must be able to ride without causing a distraction to the driver
4. Driver will assist with loading and unloading and securing seatbelts. The driver is not responsible for the rider before or after they step on or off the van.
5. Transportation is provided with in the city limits. It is limited to passable roadways that will accommodate the size of the van safely when meeting on-coming traffic.
6. The route of the van will change as riders are added or dismissed. Exact times for pick up and drop off will change as riders change. It is important that all riders be ready by 9:00 am so when the driver gets to your residence you are ready. The driver cannot wait more than 3 minutes for the rider to come out and load onto the van. (if the driver waits more than 3 minutes on each of the 11 riders that would add another 33 minutes to the route) If the rider is not ready at that time the family will be responsible for bringing them to the center.
7. If a rider is delivered home and there is no one there the driver will bring the rider back to the Treatment Center and the family will be responsible to come and pick them up by 4pm. If the rider is to be left home alone the family must notify the Treatment Center in writing that you request that arrangement.
8. Riders will be allowed to use assistive devices on the van. Persons who use wheelchairs will be loaded and chairs will be secured using appropriate devices. Persons using walkers and canes will give those devices to the driver to be stored at the front of the van.

I have read and understand the above rules. I understand the failure to follow these rules will result in this service being denied.

Rider (if able to sign)

Date

Legal Caretaker

Date